



DMA Guide for Parents/Guardians:

Option A

(For Windows 11 PLDs)

Version 1.2

Document Authorisation

Document Details	
Document Title	DMA Guide for Parents/Guardians: Option A (Windows 11 PLDs)
Version	1.2

Note: Printed copies of this document are not controlled.

Revision History

Date	Author	Version	Revision Notes
02/2/2024	MOE	1.0	New release
17/6/2025	AsiaPac	1.1	Updated Parent Dashboard screenshots
18/12/2025	MOE	1.2	Standardised Chapter 1 and updated sleep hours

Table of Contents

Chapter 1: Introduction	4
Unit 1-1 – After-School DMA Parent Options – Option A	5
Unit 1-2 – Manual sync to DMA platform	7
Unit 1-3 – Guiding your child to sign-in to his/her After-School Student Account	9
Unit 1-4 – Parent Admin Password Guidelines	10
Unit 1-5 – Reset Parent UAC Password	11
Chapter 2: Getting Started	14
Unit 2-1 – Onboarding your DMA Parent Portal Account (Blocksi)	14
Unit 2-2 – Signing into DMA Parent Portal Account (Blocksi)	15
Chapter 3: Overview of the Parent Portal User Interface	17
Unit 3-1 – Dashboard Features that are not available for DMA Parents	17
Unit 3-2 – Dashboard Features	18
Unit 3-3 – Web Analytics (Frequently Visited Websites)	18
Unit 3-4 – Web Analytics (By Time Period)	21
Unit 3-5 – Web Analytics (By Date)	22
Unit 3-6 – YouTube Analytics	22
Unit 3-7 – Logs	24
Unit 3-8 – Download Reports	25
Chapter 4: Option A Functions	26
Unit 4-1 – Managing Web Content	26
Unit 4-2 – Sleep hours	29
Chapter 5: Installation of Applications	30

Chapter 1: Introduction

In today's digital age, personal learning devices (PLDs) have become an integral part of education. While these devices offer immense opportunities for learning and growth, it is crucial to ensure they are used safely and responsibly. This is where our Device Management Application (DMA) comes in.

Option A of our DMA is designed to provide a balanced approach, combining school oversight with parental involvement. It features:

1. Adherence to school-set rules during school hours (which are defined by the school), ensuring your child's/ward's focus on learning.
2. Parent Admin Password and parent portal that allow you some controls after school hours, empowering you to guide your child's/ward's device use.
3. Implementation of sleep hours, supporting your child's/ward's health and well-being by encouraging proper rest.

This guide will walk you through the features of Option A, to help you understand how it works to create a safe, productive digital environment for your child/ward both in and out of school, while giving you tools to participate actively in managing their device use after school hours.

By choosing this option, you are taking an important step in collaborating with the school to guide your child/ward in their digital journey, fostering good habits, and supporting their learning.

Unit 1-1 – After-School DMA Parent Options – Option A

This guide is for parents/guardians who have selected Option A for your child's/ward's PLD.

This option is for parents/guardians who prefer to take charge of the level of restrictions for your child's/ward's use of the PLD after school hours regulated by the DMA.

Parents who have selected Option A will need to set up a Parent Admin Password to perform administrative tasks (e.g. installation of apps) after school hours.

Table 1 provides information on the accounts available for the different options chosen, and when each account should be used:

	Student iCON Account	After-School Student Account	Parent Admin Password (for administrative tasks)
Option A			
School hours usage	✓	✗	✗
After school hours usage	✓	✓	✓

Table 1

Table 2 provides information on the Parent Options features that are available after school hours:

	Option A
Web Browsing History*	✓
Additional Web Content Filtering	✓
Additional Installation of Applications	✓ Parent Admin Password required for selected apps
Sleep hours shut down	✓@

Table 2

**Browsing history monitoring and web content filtering are in place through the use of Google Chrome Browser only.*

@ Parents may request to change sleep hours through the School DMA Admin.

Table 3 provides summary of the Parent account usage:

	Parent's Admin Password for Option A	Blocksi
Purpose	Administrative tasks at student's PLD: <ul style="list-style-type: none"> Install applications Install device drivers (e.g. home printers) 	<ul style="list-style-type: none"> Monitor Web activity Modify web filtering settings
Login ID	.\parent	Parent's email provided to school
Password	Provided by school	Self-registered in Blocksi platform after received Blocksi invite email. https://parent.blocksi.net

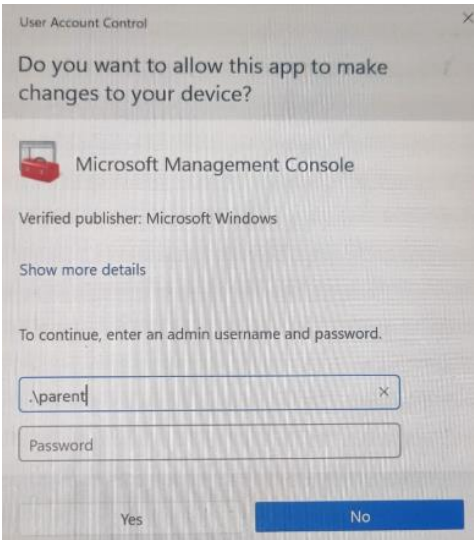
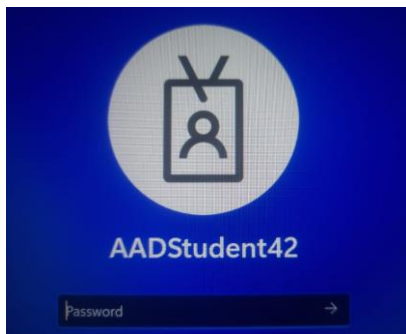

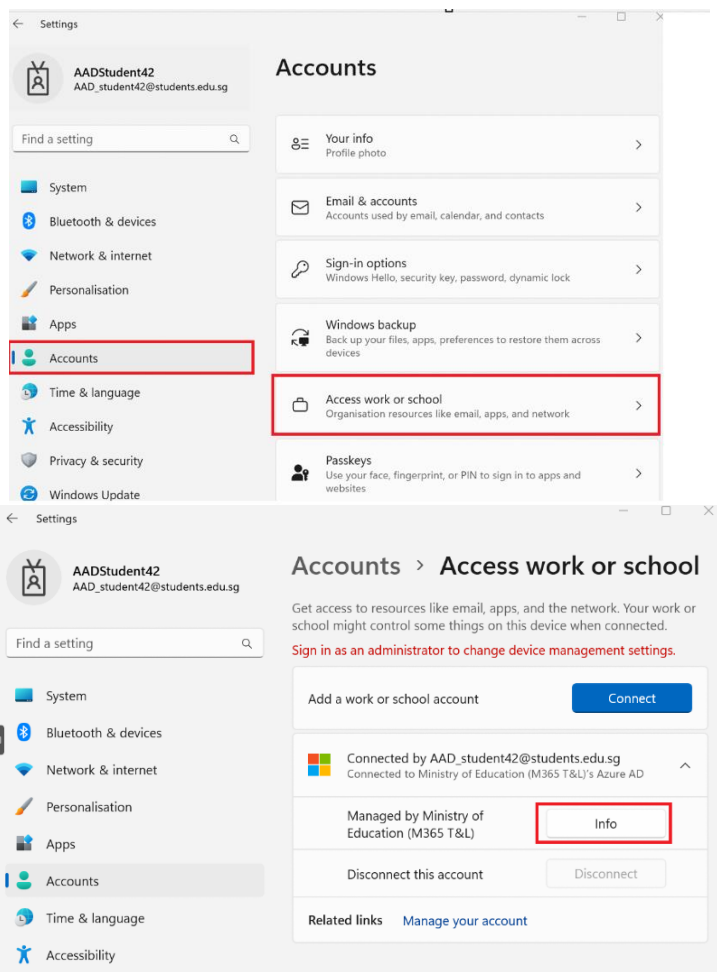
Account Available	Non School hours	Anytime
Information resource	DMA parent guide for option A: Unit 1-4 Parent admin password guideline (Page 8)	Sent email by Blocks <i>i</i> Subject: Sign up to Parent Dashboard Or Subject: Blocks<i>i</i> Parent Dashboard access granted Parent who has yet received this email, you may want to check the SPAM folder for this email as well.
Use	<p>During the process of installation at student PLD, a User Access Control (UAC) window will prompt out. To install an app or driver, input the following: Userid: .\parent Password: provided by school</p> 	<p>Please refer to the following user guides for instructions:</p> <ul style="list-style-type: none"> DMA Parent guide for Option A (page 9 – 12)
Forgot Password	Please contact School DMA Admin for assistance	Self-retrieved password at Blocks <i>i</i> platform
Recommended Blocks<i>i</i> Usage Requirement		Use Blocks <i>i</i> on Chrome browser for the best experience <i>(iOS app or Android app is not recommended for DMA Parents)</i>

Table 3

Unit 1-2 – Manual sync to DMA platform

Follow steps below to ensure student's PLD get the latest policies and settings from DMA.

<p>Step 1: Login student's iCON account</p>	
<p>Step 2: Open Settings, and then select Accounts</p>	
<p>Step 3: Select Access work or school, and then click Info under student Icon account.</p>	

Step 4:

Scroll down and click “Sync” button. Wait for the sync to complete. It may be necessary to repeat this step several times. Then restart the device.

Device sync status

Syncing keeps security policies, network profiles and managed applications up to date.

Last Attempted Sync:

The sync was successful
29/1/2024 1:07:16 pm

Sync

Unit 1-3 – Guiding your child to sign-in to his/her After-School Student Account

To access the features for Option A after school hours, users will need to sign-in to the After-School Student Account.

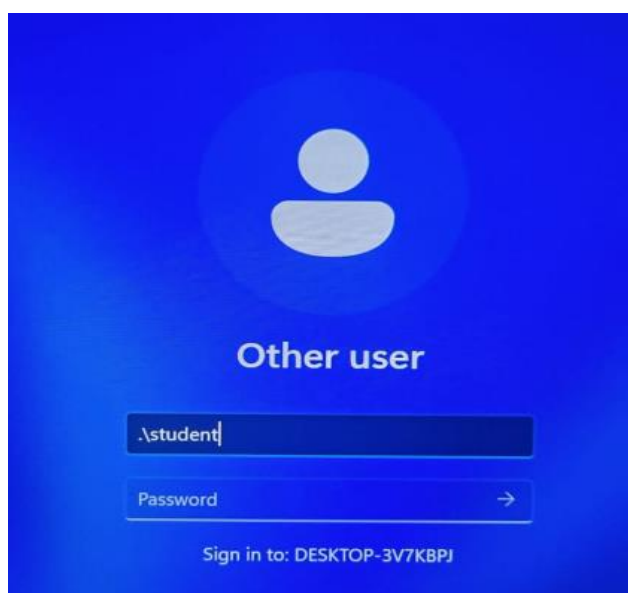
Step 1:

[During first login]

To set up the After-School Student Account, choose "Other user" at the left bottom corner of the main login page, and input **.\student**.

Leave the password field blank and login. You will then be prompted to change password. Please proceed to create your new password.

This account is only available after school hours. Students will not be able to login to this account during school hours.



Step 2:

Your child/ward can start using his/her device as usual after logging in successfully.

Please note that the username for the After-School Student Account is **.\student** for all future logins.

To change **.\student** account password

Step 1: Press CTRL+ALT+DEL

Step 2: Click Change a Password

Step 3: Key in Current Password

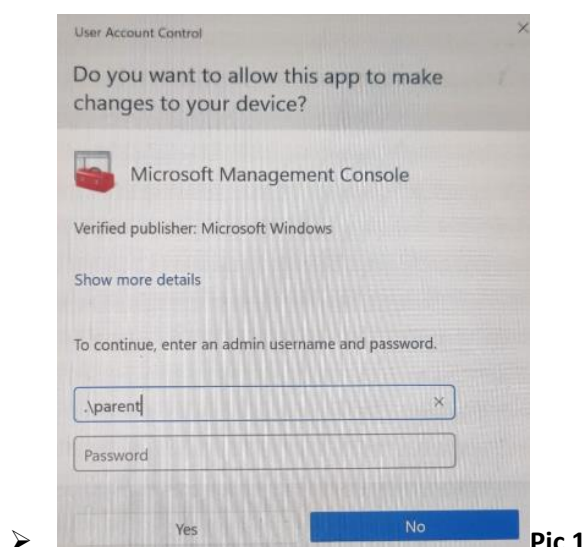
Step 4: Key in New Password

Step 5: Click arrow to submit

Unit 1-4 – Parent Admin Password Guidelines

You will need to key in a Parent Admin password in order to perform administrative tasks (e.g. installing apps) on your child's/ward's PLD.

- When User Access Control (UAC) windows prompt out (refer Pic1), please login as **.\parent**
- Key in password provided by school.
- Do keep your password in a safe place after password change.
- If you have forgotten your password, please contact the School DMA Admin for assistance.
- You are strongly advised **NOT** to
 - share the Parent Admin Password with your child/ward.
 - remove applications that have been installed by the school (e.g. Chrome and Blocks!).
 - de-enroll the PLD from Intune for Education.



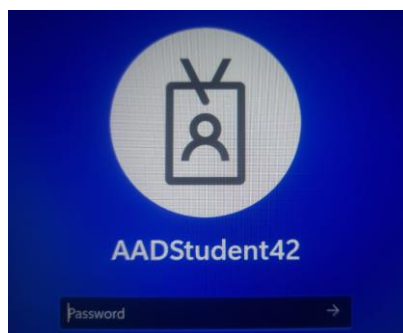
Pic 1

Unit 1-5 – Reset Parent UAC Password

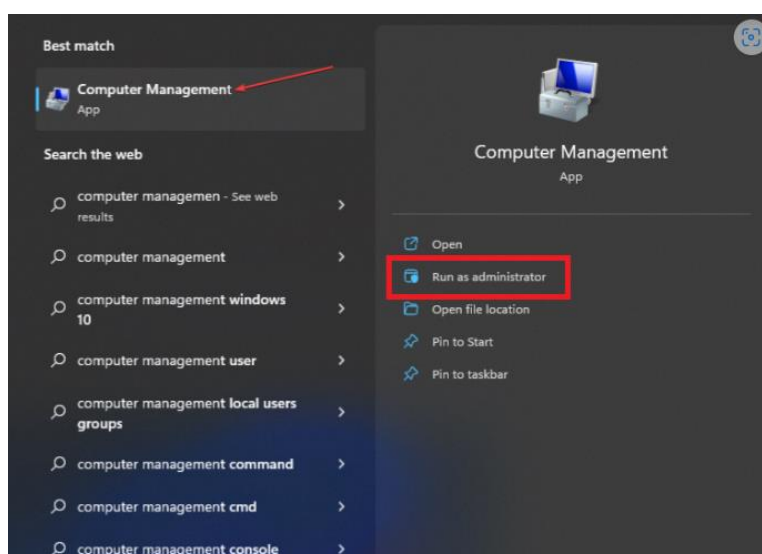
Parents are able to reset the Parent UAC Password from the default password provided.

Step 1:

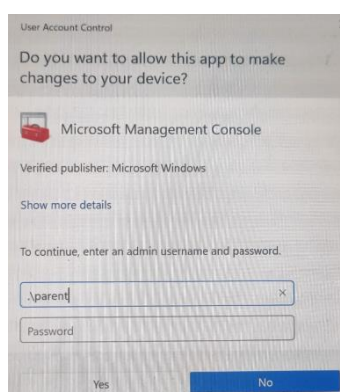
Login to Student iCon Account.

**Step 2:**

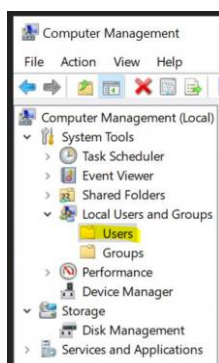
Go to Computer Management > Run as Administrator.

**Step 3:**

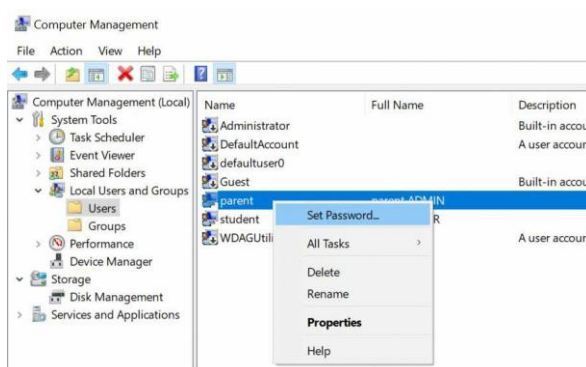
A User Access Control (UAC) window will prompt out, enter the default Parent account password provided by the school.



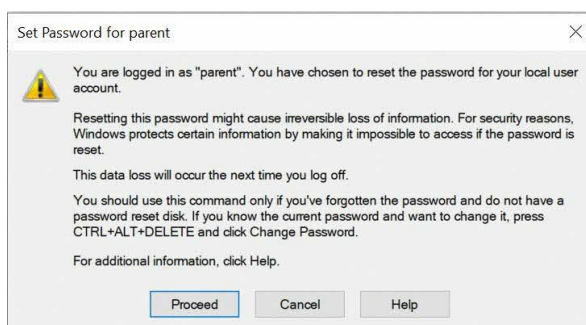
Step 4:
Go to Local Users and Groups >
Users.



Step 5:
Right-click on Parent account >
Set Password.



Step 6:
Click Proceed.



Step 7:
Set New Password.

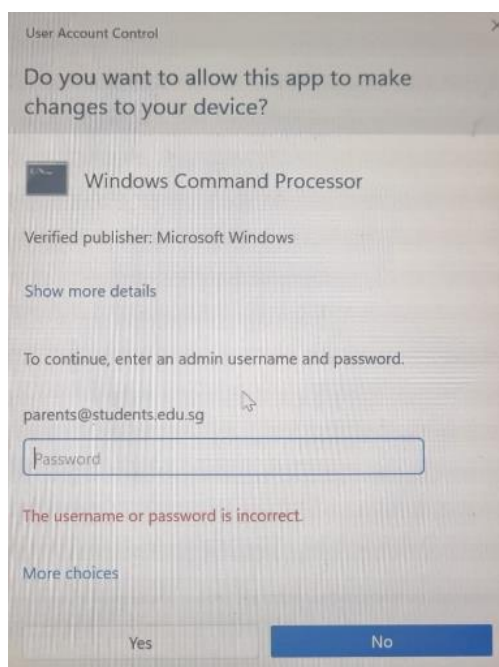


Step 8:
Click OK, and your new Parent
password is set.



NOTE: If the parent forgets their new password, the parent should approach the School DMA Admin

When entering parent credentials in the User Access Control (UAC) after 2 incorrect tries, the username will automatically default to parent@students.edu.sg which is incorrect.



To resolve this, close the UAC box (see above) and run the application as admin – a new UAC box should popup with `.\parent` or `ADMIN` as the username in the UAC.

Tip: To ensure the correct password is entered click on the “eye” icon at the right-hand end of the password field to view the password as it is being typed.

Chapter 2: Getting Started

Unit 2-1 – Onboarding your DMA Parent Portal Account (Blocksi)

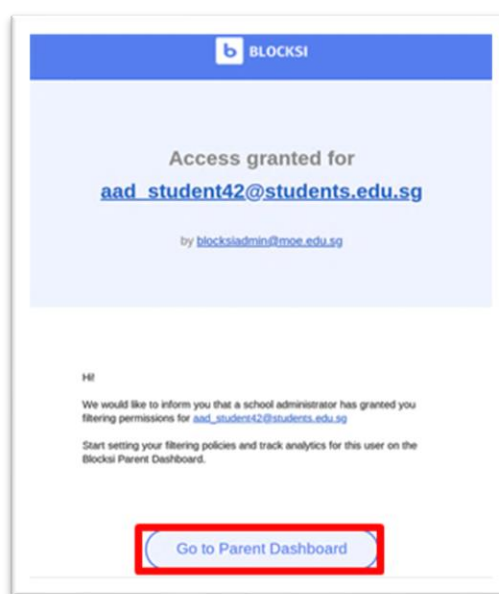
Setting up your DMA Parent Portal Account (Blocksi) will enable you to view and manage your child's/ward's online activities.

Step 1:

Check your email inbox for an invitation from Blocksi.

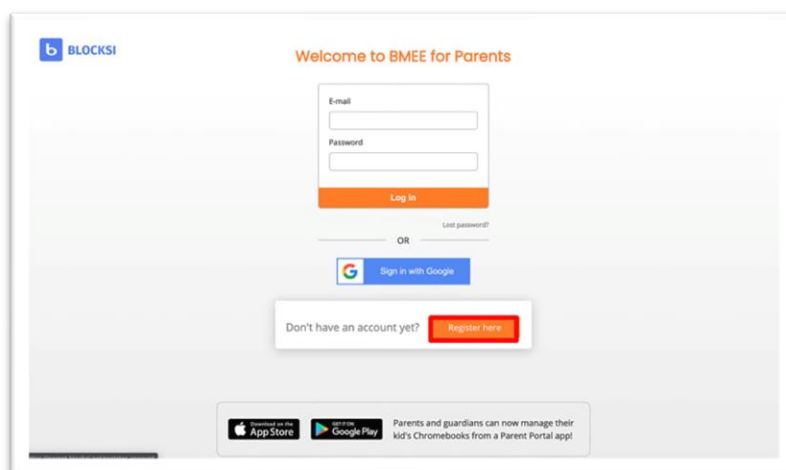
Click on the “Go to Parent Dashboard” button, and your web browser will launch the Blocksi site to continue with the onboarding process.

Note: Check the Spam/Junk folder if you do not see the email in your Inbox.

**Step 2:**

Click “Register here” to register with the email address that you received the invite from Blocksi.

Note: ONLY Click “Sign in with Google” if you received the invite from Blocksi in your Google account (@gmail.com).

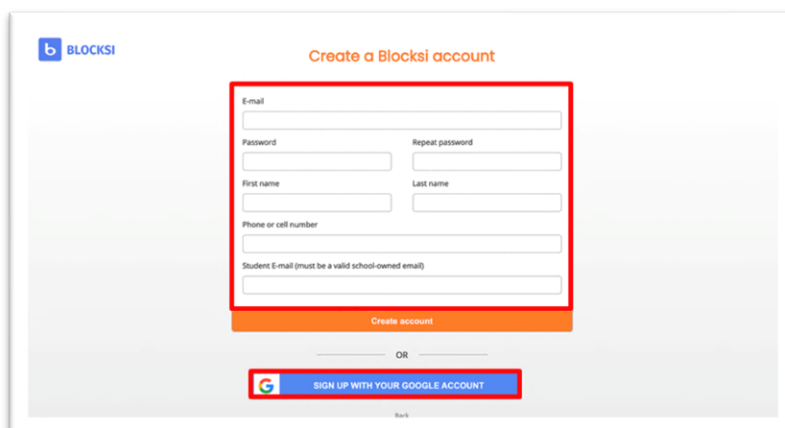


Step 3:

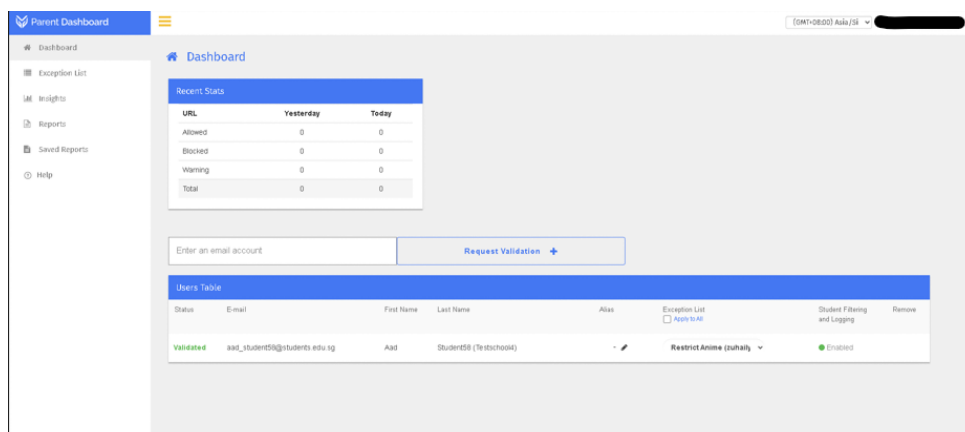
Enter your details (email address, password, name, phone no.) and your child's/ward's Student iCON email address.

Then, click "Create account".

Note: If you are using a Google account (@gmail.com), click "Sign up with your Google account" to link your Google account with Blocks. Please remember that you need to login to Google in order to access your Blocks account.


Step 4:

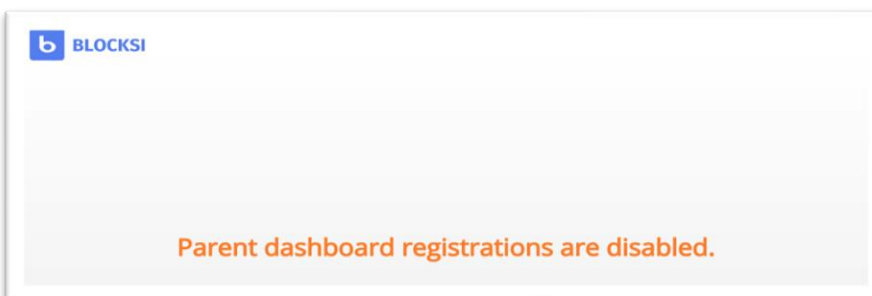
After creating your account, you should be able to access the Parent Dashboard.



URL	Yesterday	Today
Allowed	0	0
Blocked	0	0
Warning	0	0
Total	0	0

Status	Email	First Name	Last Name	Alias	Exception List	Student Filtering and Logging	Remove
Validated	aad_student50@students.edu.sg	Aad	Student50 (Technopoint)		Restrict Anime (initially)	Enabled	

Note: If you are directed to the page shown in Pic2, please contact the School DMA Admin.



Pic 2

Unit 2-2 – Signing into DMA Parent Portal Account (Blocks)

Subsequently you can sign in directly via this URL: parent.blocks.net.

Enter your email address and password. Then, click “Login”.

OR Click “Sign in with Google” if you have registered using your Google account (@gmail.com).

b BLOKSI

Welcome to BMEE for Parents


Email

Password

Log In

Lost password?

OR

 Sign in with Google

Don't have an account yet? [Register here](#)

Download on the App Store | GET IT ON Google Play

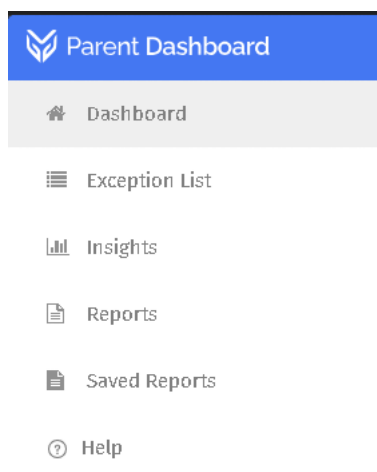
Parents and guardians can now manage their kid's Chromebooks from a Parent Portal app!

Chapter 3: Overview of the Parent Portal User Interface

Unit 3-1 – Dashboard Features that are not available for DMA Parents

Please be informed that **not all features** that you have seen on the demo video are available to DMA Parents.

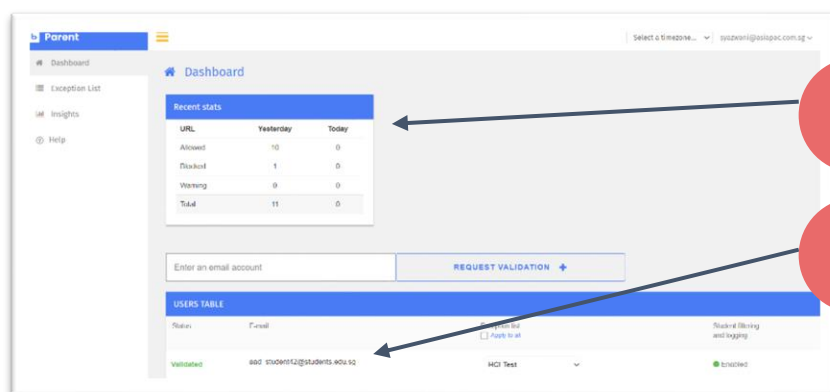
Here are the features that are available for DMA Parents.



Unit 3-2 – Dashboard Features

Once you have signed into the dashboard, you will see the home screen containing your child's/ward's email in "Users Table".

If you have more than one child/ward on Blocksi, you will be able to view all their profiles under the "Users Table". To do that, you need to ensure that you have registered using the same parent email address for all of them.

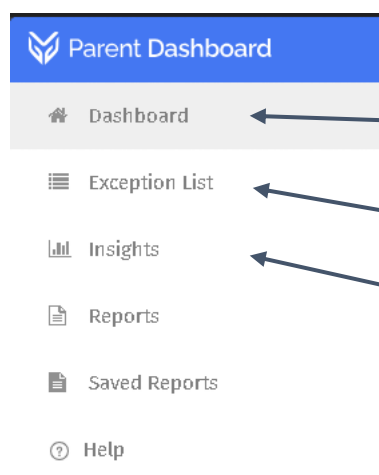


1

Recent statistics of your child's/ward's online activities

2

Your child's/ward's student iCON email address



3

Check the overview of your child's/ward's online activities

4

Add additional web filtering

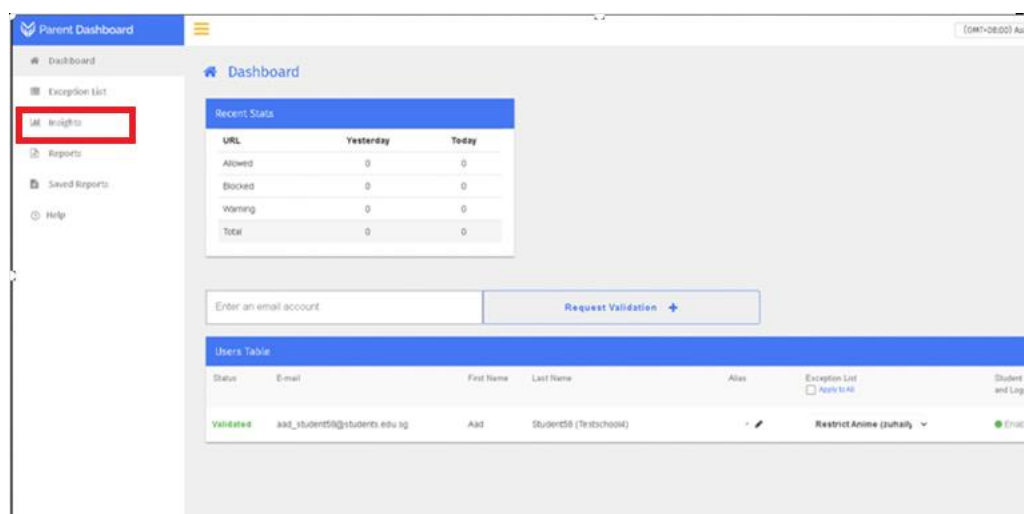
5

Monitor your child's/ward's online activities

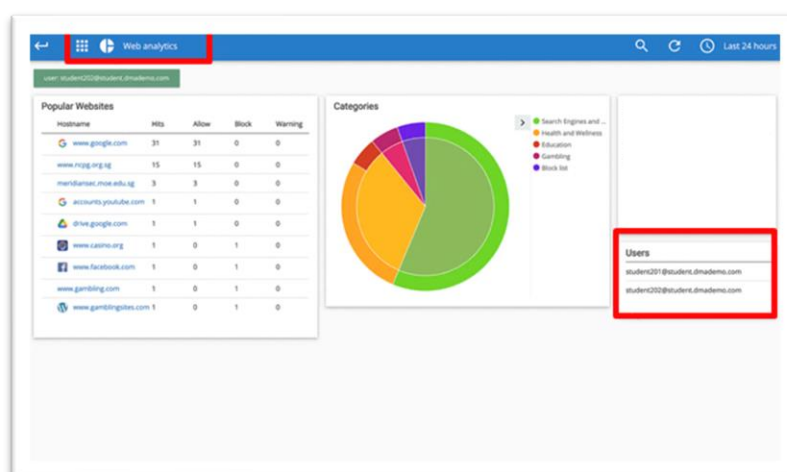
Unit 3-3 – Web Analytics (Frequently Visited Websites)

The “Web Analytics” tab can be found in the side menu under “Insights”. You will be able to see your child’s/ward’s online activities and frequently visited websites/categories.

Step 1:
Click on
“Insights”.

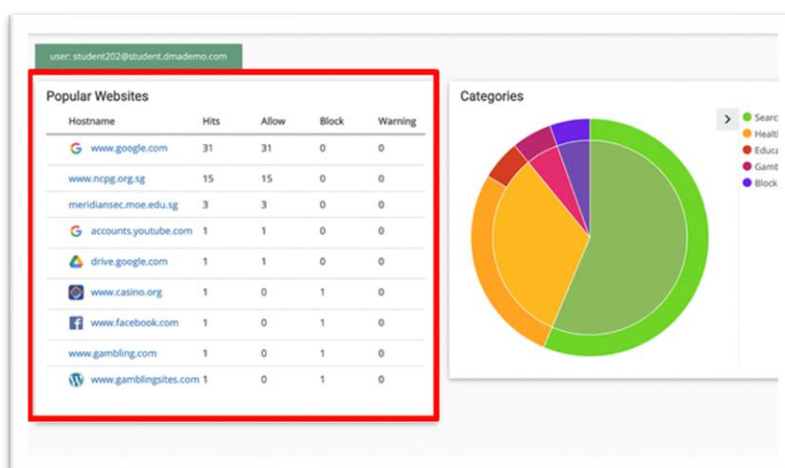


Step 2:
You can
view your
child’s/war
d’s online
activities
for the last
24
hours
under
“Web
Analytics”.

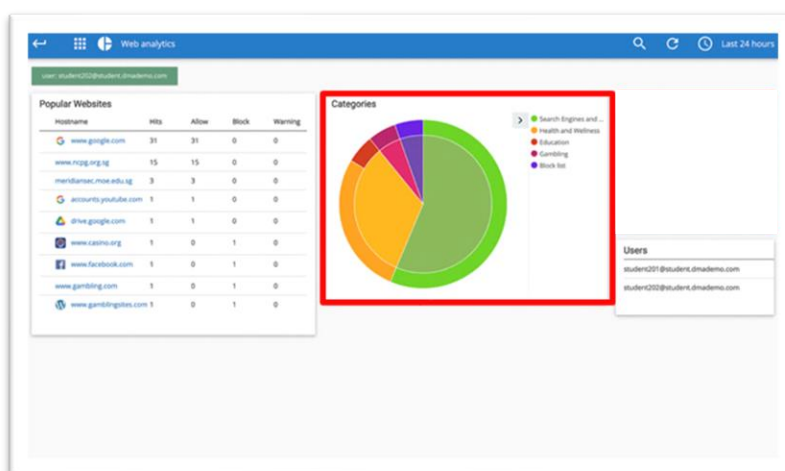


Click on the
child’s/war
d’s profile
that you
wish to
view under
“Users”, to
access
his/her
online
activities.

You can view websites visited by your child/ward under “Popular Websites”.



You are also able to view different categories of websites visited by your child/ward, under “Categories”.

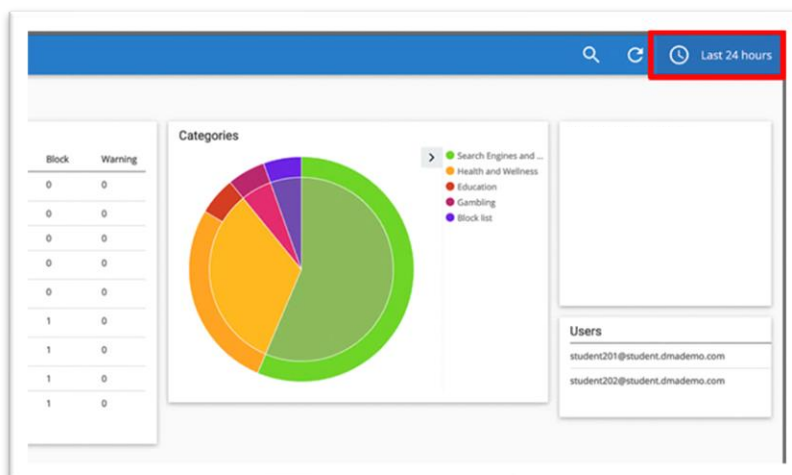


Unit 3-4 – Web Analytics (By Time Period)

The “Web Analytics” tab can be found in the side menu under “Insights”. You will be able to see your child’s/ward’s online activities for a pre-set time period.

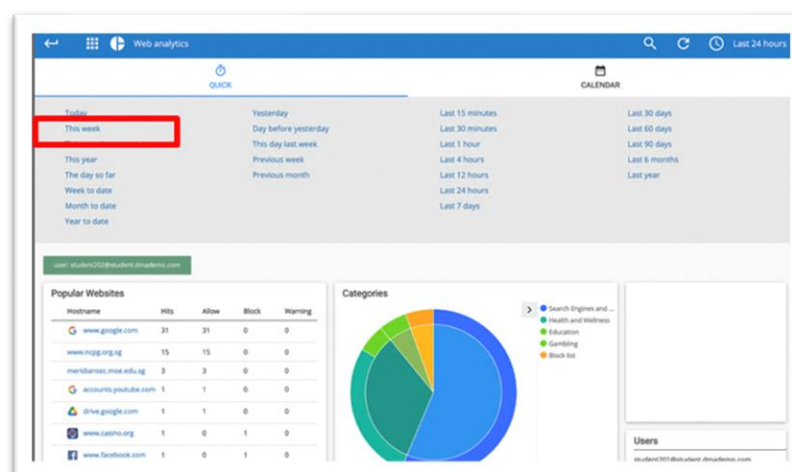
Step 1:

Click on the time icon at the top right corner of the page to adjust the time period.



Step 2:

Select the time period that you want to view for your child’s/ward’s activities, e.g. “This Week”.

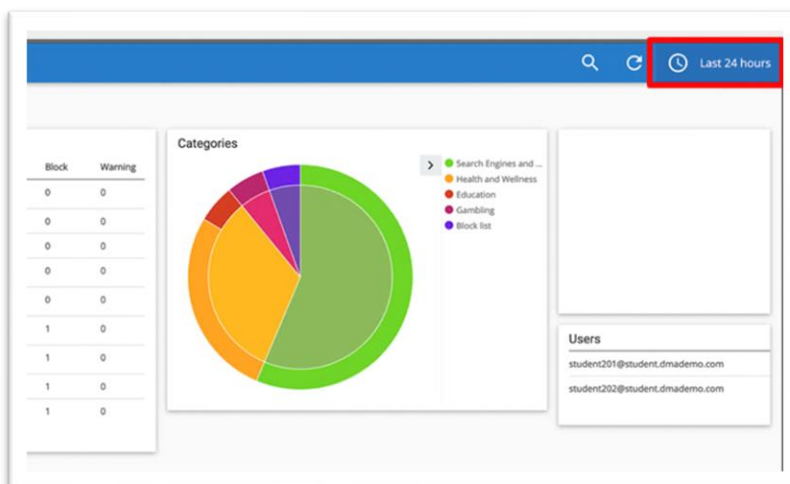


Unit 3-5 – Web Analytics (By Date)

The “Web Analytics” tab can be found in the side menu under “Insights”. You will be able to see your child’s/ward’s online activities by specifying the start and end dates.

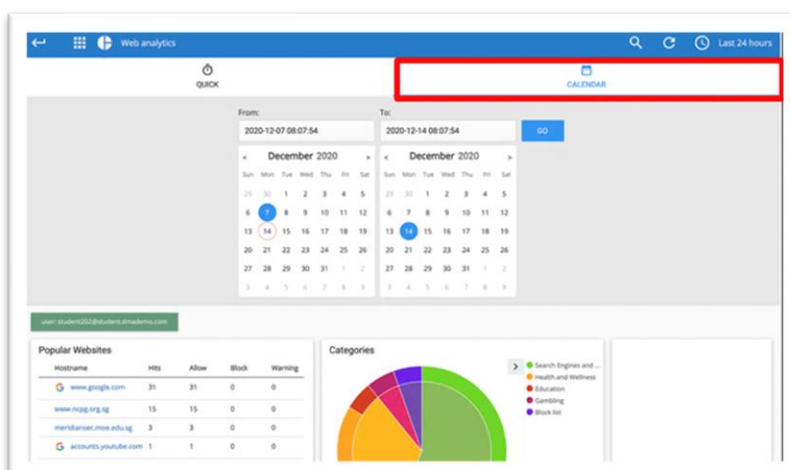
Step 1:

Click on the time icon at the top right corner of the page to adjust the dates.



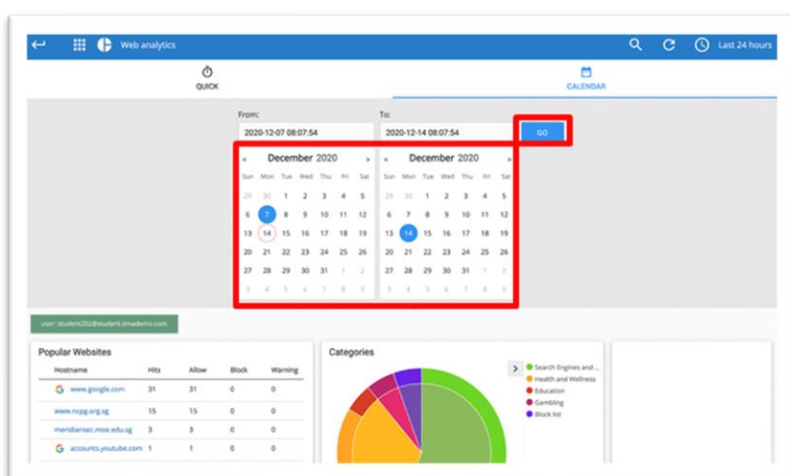
Step 2:

Click on “Calendar”.



Step 3:

Click on the start and end dates to specify a date range for viewing your child’s/ward’s activity history. Then, click “Go”.

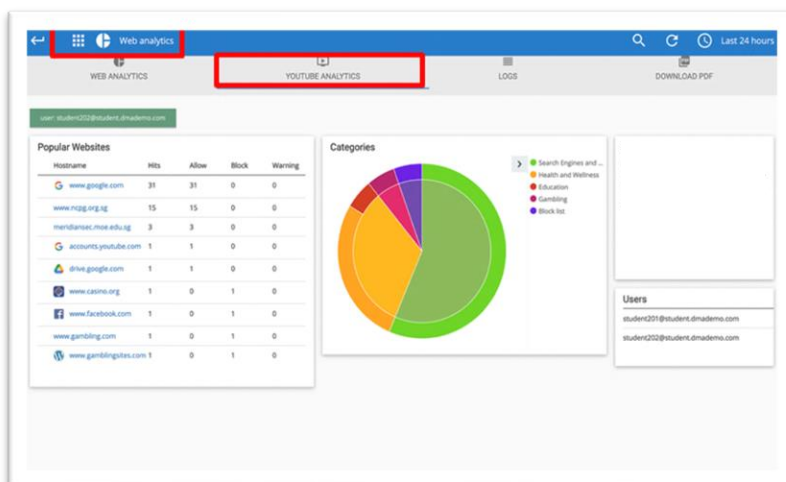


Unit 3-6 – YouTube Analytics

The “YouTube Analytics” tab can be found in the side menu under “Insights”. You will be able to see your child’s/ward’s YouTube browsing history.

Step 1:

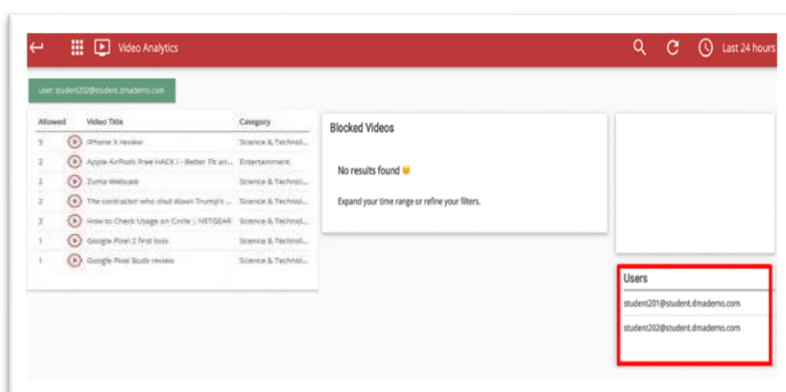
Click “Web Analytics”.
Then, click “Youtube Analytics”.



Step 2:

Click on the child’s/ward’s profile that you wish to view under “Users”, to access his/her YouTube browsing history.

The list of YouTube videos accessed by your child is shown under “Allowed Videos” and videos which were filtered out are shown under “Blocked Videos”.



Unit 3-7 – Logs

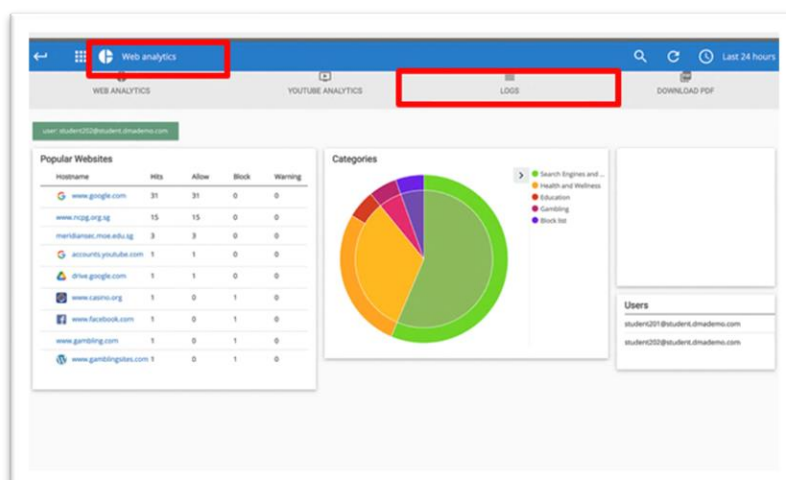
The “Logs” tab can be found in the side menu under “Insights”. You will be able to view your child’s/ward’s device and browser usage history through the “Logs” tab.

Step 1:

Click “Web Analytics” (on the blue bar).

Then, click “Web Analytics” (on the grey bar).

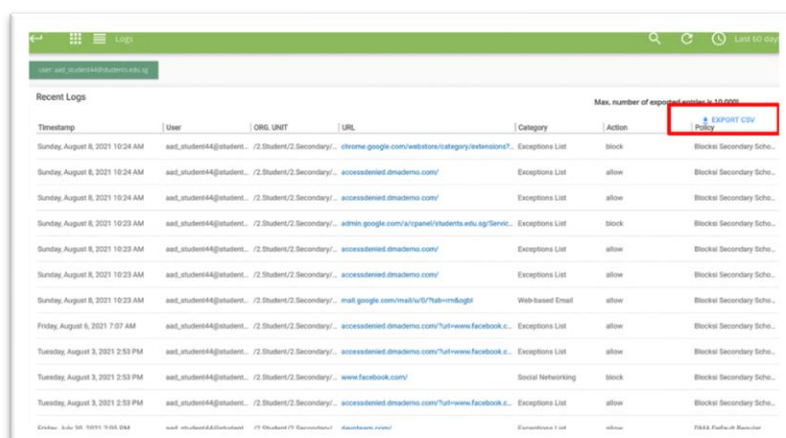
Finally, click “Logs”.



Step 2:

You will be able to see your child’s/ward’s usage history.

Click “Export CSV” if you are looking to download the log report(s).



Timestamp	User	ORG UNIT	URL	Category	Action
Sunday, August 6, 2021 10:24 AM	ast_student44@student...	/2 Student/2 Secondary/...	chrome.google.com/webstore/category/extensions?	Exceptions List	Block
Sunday, August 8, 2021 10:24 AM	ast_student44@student...	/2 Student/2 Secondary/...	accessdenied.dmademo.com/	Exceptions List	allow
Sunday, August 8, 2021 10:24 AM	ast_student44@student...	/2 Student/2 Secondary/...	accessdenied.dmademo.com/	Exceptions List	allow
Sunday, August 8, 2021 10:23 AM	ast_student44@student...	/2 Student/2 Secondary/...	admin.google.com/xcpanel/students.edu.sg/Service...	Exceptions List	Block
Sunday, August 8, 2021 10:23 AM	ast_student44@student...	/2 Student/2 Secondary/...	accessdenied.dmademo.com/	Exceptions List	allow
Sunday, August 8, 2021 10:23 AM	ast_student44@student...	/2 Student/2 Secondary/...	accessdenied.dmademo.com/	Exceptions List	allow
Sunday, August 8, 2021 10:23 AM	ast_student44@student...	/2 Student/2 Secondary/...	mail.google.com/mail/u/0/?ui=compose&ui=compose	Web-based Email	allow
Friday, August 6, 2021 7:07 AM	ast_student44@student...	/2 Student/2 Secondary/...	accessdenied.dmademo.com/?ui=news.facebook.e...	Exceptions List	allow
Tuesday, August 3, 2021 2:53 PM	ast_student44@student...	/2 Student/2 Secondary/...	accessdenied.dmademo.com/?ui=news.facebook.e...	Exceptions List	allow
Tuesday, August 3, 2021 2:53 PM	ast_student44@student...	/2 Student/2 Secondary/...	www.facebook.com/	Social Networking	Block
Tuesday, August 3, 2021 2:53 PM	ast_student44@student...	/2 Student/2 Secondary/...	accessdenied.dmademo.com/?ui=news.facebook.e...	Exceptions List	allow
Friday, 8-Jul-19 10:01:10 AM GMT	ast_student44@student...	/2 Student/2 Secondary/...	accessdenied.dmademo.com/	Exceptions List	allow

Unit 3-8 – Download Reports

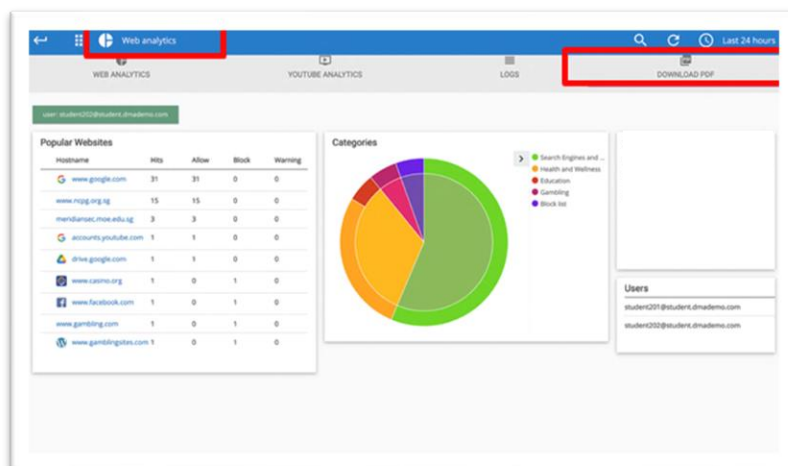
The function to download reports can be found in the side menu under “Insights”. You will be able to retrieve a comprehensive and detailed PDF report of your child’s/ward’s web activities.

Step 1:

Click “Web analytics” (on the blue bar).

Then, click “Web Analytics” (on the grey bar).

Finally, click “Download PDF”.



Chapter 4: Option A Functions

Option A gives the following flexibility:

- Ability to customise and activate additional web content filtering
- Choice of sleep hours timing

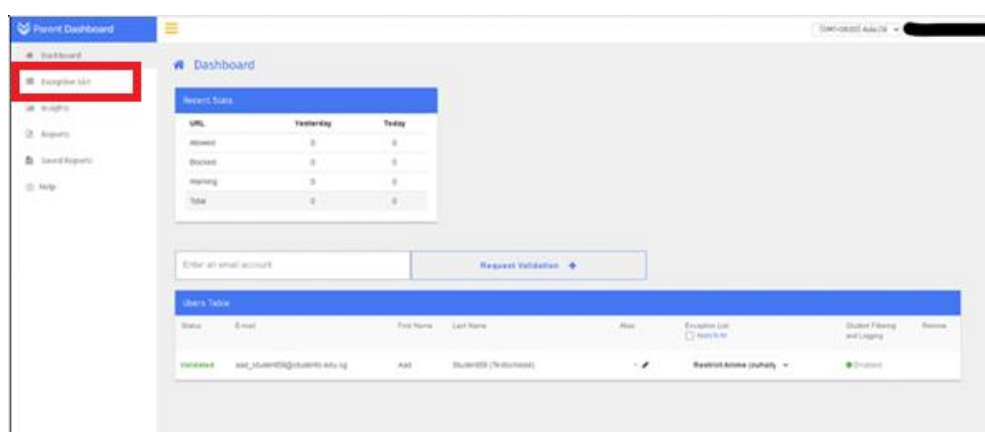
Unit 4-1 – Managing Web Content

Web content filtering is extension-based and operates only in a Chrome browser. Hence Chrome is the only browser that will work for students on Option A. Other browsers will be blocked and/or the search function will be not available (e.g. in Microsoft Edge).

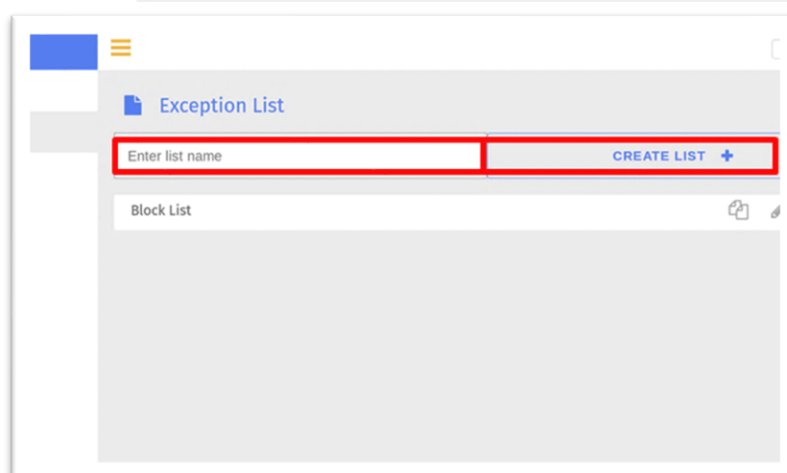
Parents who opt for Option A can apply additional content filtering on top of the ones under the MOE baseline policy.

Note: If you do not modify the filters, the PLD will adopt the school's policy, which mirrors the content filtering under the Default Option.

Step 1:
Click on
“Exception
List”.

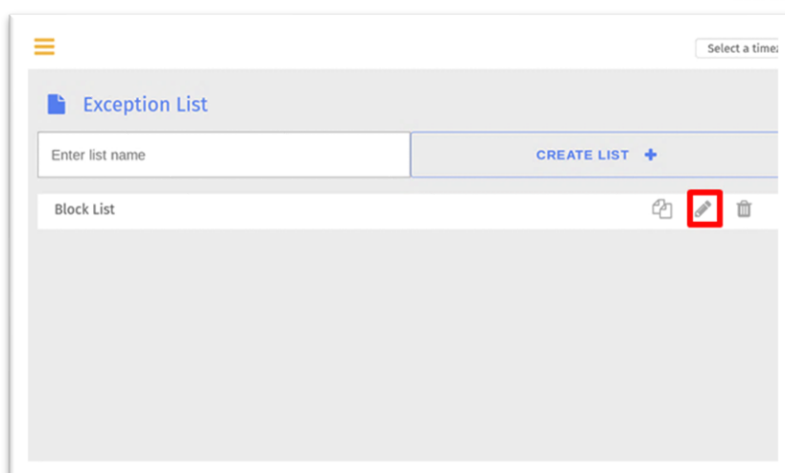


Step 2:
Name the
list and
click on
“Create
List”.

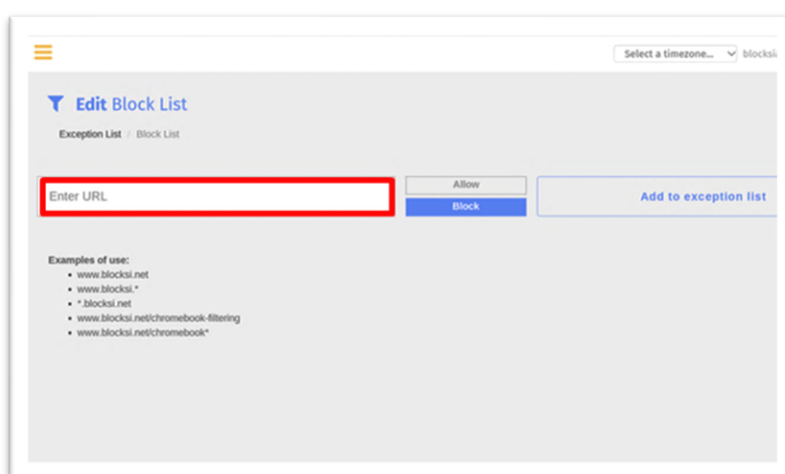


Step 3:

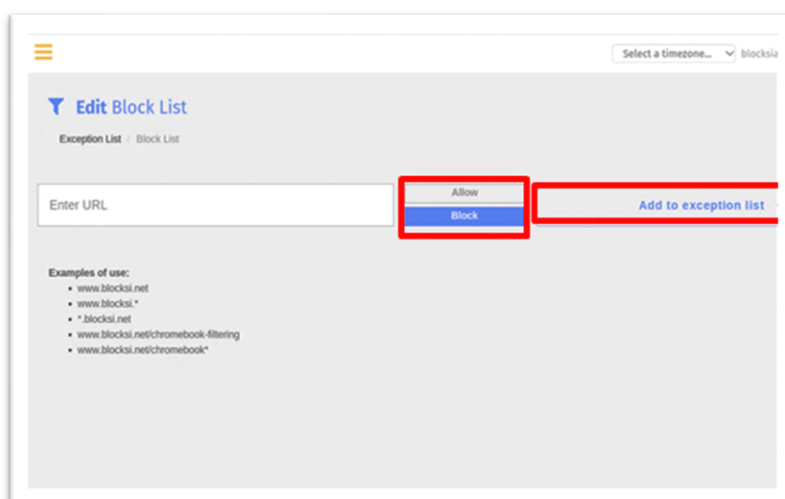
Click on the pencil icon to edit the list you have created.

**Step 4:**

Enter the website address (URL) you want to block/allow.

**Step 5:**

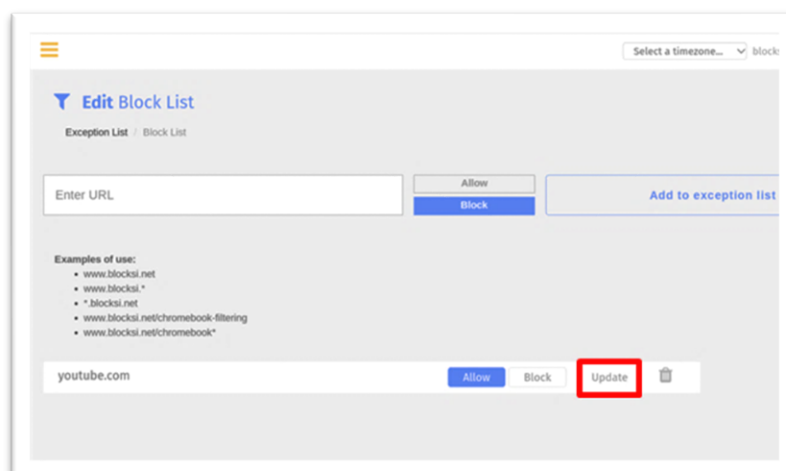
Click on either "Block" to restrict access or "Allow" to grant access. Then, click on "Add to exception list".

**Note:**

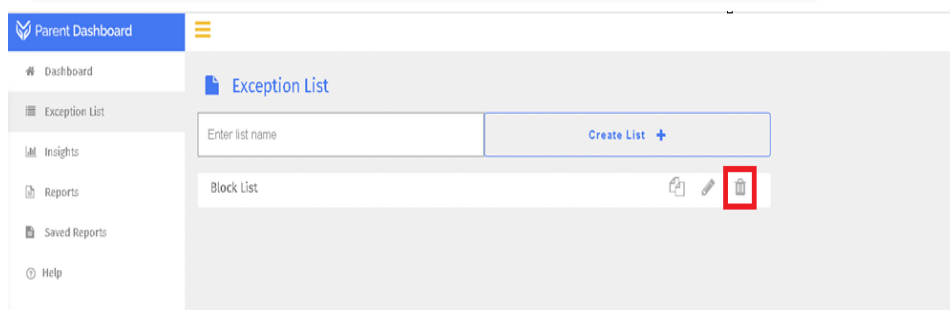
Websites that have been added to the "Allow" list will only be accessible after

**school
hours.****Step 6:**

Click on
"Update" if
you have
made any
changes to
the access
rights for a
particular
URL.



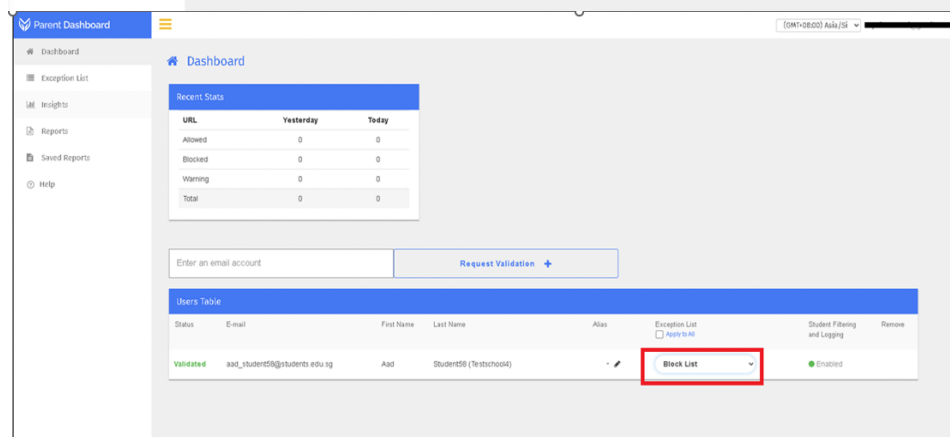
Click on the
bin icon to
delete a
list.

**Step 7:**

Access the
"Users
Table" by
clicking on
"Dashboard
" in the side
menu.

In the
"Users
Table",
select a
particular
"Exception
List" to
apply the
filters set
to your
child's/war
d's
account.

You can
have
different



exception
lists for
each
child/ward.
You can
also apply
the same
exception
list to
another
child's/war
d's profile
under your
account.

Unit 4-2 – Sleep hours

Schools will determine the **Sleep Hours** set for the students' PLDs. When the **Sleep Hours** profile is in force, the device will go through a forced shutdown at the stipulated time. This prevents the usage of the device during the night, to facilitate rest time.

You can request for a change in the school's pre-set sleep hours to better meet the needs of your child/ward. You can choose from a selection of sleep hours, starting from 7.00 p.m. till 10.30 p.m., at hourly intervals. To do so, you need contact your School DMA Admin.

Chapter 5: Installation of Applications

Your child/ward will be able to download any application under Option A. However, there may be some applications that would prompt for the Parent Admin Password at the time of installation.

Note: Please note that all Chrome extensions are blocked for student school accounts unless explicitly whitelisted by MOE.

If you have any questions, please contact the School DMA Admin.